



# Global Dedicated Onsite Resource Solutions

Yorktel's **Onsite Managed Services** simplify the way you manage talent. Through our comprehensive staffing solution, we eliminate hiring complexities and integrate seamlessly with your team's workflow.

From daily operations to specialized event management, our flexible services help you bridge skills gaps while maintaining productivity and efficiency.



## **Outcomes**



**Streamlined operations** with end-to-end management of staffing - from recruitment to oversight.



**Enhanced service quality** via high-touch engagement and regular check-ins.



**Global consistency** with staffing solutions tailored to local needs and regulations.



**Specialized support,** ensuring AV, IT, and event management expertise.



**Improved efficiency** in daily operations, events, and technology transition.

# Why Yorktel for Onsite Managed Services



#### **Integrated Onsite Staff**

Our personnel stay connected to **Yorktel's back-end services** while embedded in your workflow, extending our **full capabilities** to your location.



#### **Value Beyond Staffing**

Yorktel provides more than just personnel. Our onsite teams give you access to **Yorktel's full services**, combining local support with **strategic global expertise**.



#### **Strategic Advocates**

Yorktel's onsite personnel advocates for you and Yorktel to provide optimal service, ensuring they continue to provide **strategic value**, not just onsite help.

## **One Holistic Partner**





















# **Examples of Onsite Managed Services Positions**

- · Onsite AV Technicians
- · Program Managers
- Subject Matter Experts
- · White Glove Concierge Service
- · Event Services Specialists
- · Multi-Media Specialists

## **Additional Services**



**Room Managed Services** 



**AIOps Monitoring** 



**Voice Solutions** 

## **More Ways We Support You**



**Secure & Certified** 

ISO 27001 certified, ensuring top-level security security and compliance in every service.



24x7x365 Support

Help desk and troubleshooting services guarantee minimal downtime.



**Innovative Solutions** 

Technologies like AIOps Monitoring keep companies' systems ready for the future.



**End-to-End Management** 

Full-service approach that integrates seamlessly into businesses, reducing strain on internal resources.

# **Enable Seamless Operational Efficiency**

with Yorktel's Onsite Managed Services

### **Contact an Expert**



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## About Yorktel

With over 40 years of experience supporting Fortune 500 companies and government agencies, Yorktel delivers Next-Gen Global Integration and holistic Managed Services to optimize your technology estate, maximize productivity and reduce costs.

