



Room Managed Services Monitoring



AIops-Powered Modern Work Room Monitoring

Outcomes

- ✓ Increased confidence in the reliability of your rooms
- ✓ Monitored by Multiple Sub Systems eliminating false positives
- ✓ Minimized outages and downtime
- ✓ Proactive issue reporting - reducing manual intervention
- ✓ Advanced insights into the root cause of room issues

Strategic Services

Enterprise technology is complex. Yorktel's Monitoring Services ensure a reliable and productive experience for all of your managed meeting rooms.

With a consolidated dashboard for real-time device health and room status, tickets are created automatically when issues arise. Our "best of breed" approach combines multiple OEMs' cloud-based monitoring platforms with our own AIops-powered solution.

One Holistic Partner



Monitoring Features



AIOps Engine

Industry-leading proprietary AI algorithm that combines all vendor cloud platforms and provides clarity for your rooms.



Monitoring Insights and Analytics With AIOps

Make informed business decisions through real-time graphical reports and consolidated report packs.



Multiple Devices, One Self-Service Portal

Consolidated dashboard for all monitored devices and alerts.



Automated Notification, Ticket Creation and Priority Designation

Business logic is used for auto priority designation, based on ITIL standards of urgency and impact.



24x7x365 Automated Device Monitoring and Alerting

Alerts are triggered when industry best practice thresholds are reached.



Automated Room Health Checks and Self-Healing Routines

Daily automated test to ensure room readiness, coupled with rooms returned to default state at meeting end.

Additional Services



Onsite Managed Services

Scalable onsite and remote staffing options for maximum flexibility and efficiency.



Management

Ensure operational, secure, and compliant Modern Work services.



ITSM eBonding

Seamlessly integrate your ITSM for streamlined, efficient support.

Turn reactive into proactive

with Yorktel Monitoring Services.

Contact an expert

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About Yorktel

Benefit from Yorktel's four decades of experience serving Fortune 500 enterprises and top government agencies. A Modern Work Services Provider and holistic Global Partner you can count on.



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