



Measurable, End-to-End Room Management

Strategic Services

Yorktel's Management Service takes the burden of the necessary day-to-day management tasks required to keep your Modern Work estate operational, secure and compliant, which relieves your in-house team.

Managing the full lifecycle of your Enterprise Collaboration solutions delivers improved cost and time efficiencies, and ensures consistent and predictable operating costs. Room performance is both standardized and optimized globally.

Outcomes

- ✓ Increased cost and time efficiencies
- ✓ Consistent and predictable operating costs
- ✓ Compliant and secure environment
- ✓ Optimal room performance
- ✓ Standardization across all rooms globally

One Holistic Partner



Management Features



Lifecycle Management

Spans procurement and onboarding through to proactive notifications of EOS and EOSL.



Change Management

Expert supervision of core service changes and software updates to minimize disruptions.



Advanced Reporting

Custom reporting providing analysis, insights, and recommendations.



Security Auditing & Compliance

Continuous management of devices to assist with security compliance, such as ISO 27001.



Device Management

Day-to-day environment administration for reliable, optimal operation.



Capacity Management

Monitoring and reporting of critical components to reduce impacts on service.

Additional Services



Onsite Managed Services

Scalable onsite and remote staffing options for maximum flexibility and efficiency.



Monitoring AIOps

Ensure operational, secure, and compliant Modern Work services.



ITSM eBonding

Seamlessly integrate your ITSM for streamlined, efficient support.

Modern Work, managed

with Yorktel Room Management Services.

Contact an expert



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About Yorktel

Benefit from Yorktel's four decades of experience serving Fortune 500 enterprises and top government agencies. A Modern Work Services Provider and holistic Global Partner you can count on.



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